<table>
<thead>
<tr>
<th>01</th>
<th>Message from the Board Chair and President</th>
</tr>
</thead>
<tbody>
<tr>
<td>02</td>
<td>About Us</td>
</tr>
<tr>
<td></td>
<td>- Vision, Mission, Impact</td>
</tr>
<tr>
<td></td>
<td>- Values</td>
</tr>
<tr>
<td></td>
<td>- Core Leadership Functions</td>
</tr>
<tr>
<td>03</td>
<td>Priority Issues</td>
</tr>
<tr>
<td></td>
<td>- Emergency Response</td>
</tr>
<tr>
<td></td>
<td>- Diversity, Equity, Inclusion</td>
</tr>
<tr>
<td></td>
<td>- Skills Transfer</td>
</tr>
<tr>
<td></td>
<td>- How People Engage</td>
</tr>
<tr>
<td></td>
<td>- Technology and Data-driven Engagement</td>
</tr>
<tr>
<td></td>
<td>- Canadian Context</td>
</tr>
<tr>
<td>04</td>
<td>Strategic Directions</td>
</tr>
<tr>
<td></td>
<td>- Mobilize Knowledge</td>
</tr>
<tr>
<td></td>
<td>- Amplify Our Voice</td>
</tr>
<tr>
<td></td>
<td>- Expand Stakeholder Engagement</td>
</tr>
<tr>
<td></td>
<td>- Animate Volunteer Centre Network</td>
</tr>
<tr>
<td></td>
<td>- Grow Volunteer Canada’s Capacity</td>
</tr>
<tr>
<td>05</td>
<td>Our People</td>
</tr>
<tr>
<td></td>
<td>- Our Board</td>
</tr>
<tr>
<td></td>
<td>- Our Committees, Groups and Councils</td>
</tr>
<tr>
<td></td>
<td>- Our Staff</td>
</tr>
<tr>
<td>06</td>
<td>Financial Statements</td>
</tr>
<tr>
<td></td>
<td>- Summary Statement of Financial Position</td>
</tr>
<tr>
<td></td>
<td>- Summary Statement of Operations</td>
</tr>
</tbody>
</table>
Message from the Board Chair and President
A year like no other...

- Like every aspect of our lives, volunteering was fundamentally and, in some ways irreversibly changed, as a result of the pandemic. This disruption was felt by organizations of all sizes and mandates and called for a new kind of leadership from volunteer centres and Volunteer Canada.

- We also know that the world of volunteering and community engagement has changed dramatically over the past 20 years and we have seen more intense and accelerated change this past year. Statistics Canada, for the first time, reported on the rate and nature of informal volunteering in Canada, with a combined total of 24 million Canadians 15 years and older volunteering on average 206 hours in 2018.

- Informal volunteering, neighbourhood groups, and organic movements have surged as people helped extended family, friends, neighbours, and strangers with basic needs; people gave voice to social injustice, racism, and economic inequalities. Businesses have been finding innovative ways to co-deliver community programs with non-profit partners.
Volunteer Canada kicked off 2021 by recognizing the significance of the anniversary of these three major milestones:

- International Year of Volunteers
- Launch of first Canadian Code for Volunteer Involvement (CCVI)
- Signed Accord between Government of Canada and the (voluntary) non-profit and charitable sector

To lay the foundation for the next 20 years, Volunteer Canada began efforts to:

- Keep the spotlight on volunteers’ contributions as we address critical social, economic and environmental issues
- Adapt and re-launch the CCVI to better reflect the new volunteer engagement landscape and emerging trends
- Refresh and re-sign the Accord
Appreciation and Recognition

- We acknowledge and salute the more than 150 local volunteer centres that provided exceptional leadership and expertise on volunteer engagement in their communities.

- We express our appreciation to the members of our board of directors and committees for their service over this past year, as they each managed the challenges of their work and family lives, while finding time to provide leadership to Volunteer Canada.

- Enormous appreciation to members of Volunteer Canada’s staff team for navigating the challenges, during the pandemic, and offering stellar support to volunteer centres, non-profit organizations, businesses, and government departments on volunteer engagement.

- We gratefully acknowledge the support of our funders, who demonstrated extraordinary caring, commitment and flexibility.
About us
Since 1977, Volunteer Canada has collaborated closely with volunteer centres, businesses, non-profit organizations, government departments, and educational institutions to promote and broaden volunteering. Our programs, research, training, resources, and national initiatives provide leadership on issues and trends in Canada’s volunteer landscape.
Vision, Mission and Ultimate Impact

**VISION**
Involved Canadians build strong and connected communities to create a vibrant Canada.

**MISSION**
Volunteer Canada provides national leadership and expertise on volunteerism to increase the participation, quality, and diversity of volunteer experiences.

**ULTIMATE IMPACT**
Increased participation, quality, and diversity of volunteering to build strong and connected communities.
Our Values
Approved by the Board of Directors on October 20, 2020

- Reciprocal Engagement
- Excellence with Integrity
- Accountability for Impact
- Equity, Diversity, and Inclusion
- Shared and Inclusive Leadership
<table>
<thead>
<tr>
<th>Core Leadership Functions of Volunteer Canada</th>
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<tbody>
<tr>
<td><strong>Standards of Practice</strong></td>
</tr>
<tr>
<td>• Volunteer Canada works in collaboration with stakeholders to develop, revise, and promote standards of practice in volunteer engagement, adaptable and scalable to organizations of different sizes, mandates, populations served, and geographies.</td>
</tr>
<tr>
<td><strong>The Volunteer Centre Network</strong></td>
</tr>
<tr>
<td>• Volunteer Canada works with the network of volunteer centres and provincial associations.</td>
</tr>
<tr>
<td><strong>National Volunteer Week</strong></td>
</tr>
<tr>
<td>• Volunteer Canada takes the lead on National Volunteer Week each year, designing and promoting the theme. The goals of the campaign are to thank and recognize Canada’s volunteers and raise the profile of volunteering in Canada.</td>
</tr>
</tbody>
</table>
## Knowledge about Volunteer Engagement
- Volunteer Canada identifies, generates and mobilizes knowledge about volunteer engagement through research, tools and resources, webinars, speaking engagements, workshops and public dialogues on volunteering and volunteer engagement.

## Corporate Citizenship
- Volunteer Canada works with businesses and other workplaces to support and promote corporate community engagement.

## Membership
- Volunteer Canada has a membership of approximately 1100 not-for-profit organizations, charities, government departments, individuals and workplaces. Members receive special services and benefits.
Priority issues: Strategic Plan 2020-2025
<table>
<thead>
<tr>
<th>Priority issues identified...</th>
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<tbody>
<tr>
<td><strong>Emergency Response</strong></td>
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<tr>
<td>Over the past five years, Canada has experienced an increasing number of extreme weather incidents, leading to an increase in surge volunteering. This was also the case during the COVID-19 pandemic, when Canadians were searching for ways to help their communities and those isolated.</td>
</tr>
<tr>
<td><strong>Diversity, Equity, Inclusion</strong></td>
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<tr>
<td>The changing demographics and related volunteering patterns are calling for significant changes to how organizations are engaging with communities. Defining diversity in its broadest sense, this can include diversity of culture, race, language, gender expression, sexual orientation, socio-economic circumstances, age, generation, health status, ability and other life circumstances.</td>
</tr>
<tr>
<td><strong>Skills Transfer</strong></td>
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<tr>
<td>Volunteer mentors, coaches, tutors, and workshop leaders have focused their efforts on supporting skills development with a range of populations. Volunteering has also been shown to be an effective means for volunteers to transfer skills, as well as acquire skills and experience.</td>
</tr>
<tr>
<td>How People Engage</td>
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<tr>
<td>While many people work through a community organization to make positive change, others are voluntarily doing great things outside of organizations, including fundraising, raising awareness, mobilizing people, and circulating petitions. Employer-Supported Volunteering has also become mainstream. Contributions of time and money are seen as options within a range of choices of expression of Individual Social Responsibility.</td>
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<tr>
<th>Technology and Data-driven Engagement</th>
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<tr>
<td>The technological landscape is dynamic: organizations need improved technological infrastructure for accessing volunteer opportunities, learning modules, tools and resources on volunteer engagement. Increased awareness, access, and application of data related to community engagement will help organizations better engage the community in their work.</td>
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<table>
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<tr>
<th>Canadian Context</th>
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| Other emerging Canadian issues that have influenced our work in terms of content, collaborators and delivery:  
  • Truth & Reconciliation Commission Report  
  • Special Senate Committee to the Charitable Sector  
  • CRA Advisory Committee on the Charitable Sector  
  • Social Good – finance, innovation, enterprise, economy |
Strategic Directions: How we address priority issues
Mobilize knowledge
Amplify our voice
Animate Volunteer Centre Network
Expand stakeholder engagement
Grow Volunteer Canada’s capacity
“During a time of unprecedented change and challenges, Volunteer Canada provided leadership and community to the sector. By partnering on research like "Volunteering Lens of COVID-19", facilitating conversation and connections through on-going webinars and offering a strong base of practical tools and trusted information on the "COVID-19 Resources page", I counted on Volunteer Canada to help direct decisions and plans within my organization. The direct benefits of this leadership are immeasurable. Thank you, Volunteer Canada!”

Erin Spink, Principal, spinktank
COVID-19 Research on Non-profits and Volunteering

729 community organizations and 883 volunteers responded to two surveys on The Volunteering Lens of COVID-19 in June and October 2020, conducted in partnership with Volunteer Management Professionals of Canada (VMPC) and spinktank.

“IT was a pleasure working with these great partners to gather insights on the Volunteering Lens of COVID-19 research. Two differently timed snapshots produced measured information to be accessed for years to come on the effects of pandemic on volunteering. It’s always a great collaboration with the staff at Volunteer Canada to produce polished, timely and valuable information to the sector.” - Ruth Millard, Past-President, VMPC

- Organizations were focused on volunteer safety, transitioning to virtual volunteering, and keeping volunteers on leave engaged - innovating and adapting to respond to community needs.

- Many volunteers had stopped volunteering because the programs or activities were cancelled or postponed, because they were in vulnerable health categories, or because they had increased family responsibilities.
The COVID-19 Research findings generated:

- One report
- Two presentations
- Three webinars
- 8 blogs
- 10 infographics
- 5,740 pageviews

739 webinar attendees learned about key issues identified in Volunteering Lens of COVID-19 surveys, along with relevant data, practices and adaptations from organizations across Canada.

**Topics included:** volunteer safety and inclusion, volunteering and mental health, adapting to virtual volunteering, keeping volunteers engaged, and shifts in volunteering.
COVID-19 Research and Tools on Corporate Community Engagement

Volunteer Canada and Volunteer Ireland carried out a 2-country survey on The Effects of the Pandemic on Employee Community Engagement. The findings included: increased focus on employee well-being, increased interest in virtual volunteering, and new ways to support non-profit partners.

Published Blogs:
- New 50-company study reveals radical changes in Employee Community Engagement
- Eight things non-profits want you to know about volunteering during COVID-19
- Five ways to keep employee volunteers engaged during COVID-19
The Volunteering Lens of Diversity, Equity and Inclusion

Leveraged the benefits of volunteering to build strong and inclusive communities through:

- Project Advisory Group
- New page on volunteer.ca
- Searchable repository of resources
- Report on policy and legislation across Canada
- 3 E-learning modules -
  - **Module 1**: Introduction to Diversity, Equity and Inclusion in the Context of Volunteering
  - **Module 2**: Creating an Inclusive Organization
  - **Module 3**: An inclusive approach to volunteer management: strategies and tools
The Advocacy and Truth and Reconciliation working groups of the Volunteer Centre Council met several times each month as these two issues were considered priorities:

- **Advocacy Toolkit** launched in September with tools, resources and an adaptable open letter stressing the important role volunteer centres play in our society and during the pandemic.

- **Truth and Reconciliation Working Group** expanded and is focused on education, developing an inventory of resources and creating a tool to support volunteer centres on the path to reconciliation.
Corporate Community Engagement

Corporate Community Engagement Council (CCEC)

Intensified support to Corporate Community Engagement Council to support pandemic response through:

- Biweekly meetings (May-June); Monthly meetings (July-March)
- Two half-day virtual gatherings:
  - Re-Building and Resilience – Re-Imagining Volunteering and Community Engagement
  - Business Not as Usual
- Joint event with Points of Light U.S. Corporate Service Council: Employee Engagement, Corporate Purpose and the Next Normal
- Strategic consultations with member companies

“The Volunteer Canada CCEC provides a unique opportunity to foster relationships with like-minded people in the sector and collaborate on successes and challenges, while together having a greater impact on our communities.”

Shelley Walushka, Director, Employee Engagement and Partnerships, CIBC
Canada’s foremost community of practice for business professionals and companies making their corporate citizenship programs better meet the needs of communities, employees and business.

“Being part of the CCEC has been a fantastic way to connect with professionals committed to corporate community engagement from across industries. We are able to benefit from the opportunities it provides to share experiences and best practices and draw on Volunteer Canada’s invaluable expertise and network.”

Brooke Cromar, Director, Corporate Social Responsibility and Inclusion, Randstad Canada
8 ChangeMakers@Work Corporate Citizenship webinars presented engaging speakers, leading practices and the latest research to help corporate citizenship professionals advance corporate community engagement programs.

Topics included:

- Discovering new ways to virtually engage stakeholders in the community (The Home Depot Canada)
- Navigating multi-sector partnerships for social impact (Tata Consultancy Services)
- Innovation and Adaptability: Enabling and inspiring giving through a global pandemic (TELUS)
- Beyond Protesting: Productively engaging team members in social-justice efforts at work (Bea Boccalandro)
Amplifying our voice

Volunteer Canada increased its public profile in response to a range of circumstances and opportunities:

- We presented on numerous panel presentations about the pandemic, including the State of the Sector I & II on Charity Village webinars (The Impact of COVID-19 on Volunteering).
- Volunteer Canada was invited to present at the International Day of Volunteering knowledge event for Employment and Social Development Canada.
- We provided testimony to the House of Commons Finance Committee on the Canada Student Service Grant program.
- Volunteer Canada co-hosted National Volunteer Week, with ESDC including a kick-off round table on developing a Canadian Voluntary Action Strategy and a virtual volunteer fair.
- The Senate Committee formally tabled their report in November 2020: A Catalyst for Change: A Roadmap to a Stronger Charitable Sector which contained recommendations made by Volunteer Canada.
The Special Senate Committee on the Charitable Sector

• The Senate Committee formally tabled their report in November 2020: A Catalyst for Change: A Roadmap to a Stronger Charitable Sector

• 42 recommendations with 5 directly related to volunteering:
  • (#1) National Volunteer Strategy
  • (#2) Costs for Recruitment & Retention of Volunteers
  • (#3) Police Checks
  • (#4) Volunteer Recognition Programs
  • (#8) Diversity Representation on Boards of Directors
Volunteer Canada was involved in a number of presentations, speaker engagements and publications.

Some highlights include:

- **Intersections and Innovations: Change for Canada's Voluntary and Nonprofit Sector** (The Muttart Foundation Textbook, Chapter 20, May 2020)

- **Conference Board Global Corporate Social Responsibility & Philanthropy Group** (April 2020)

- **Managing employees and volunteers during COVID-19** (ONN and Imagine Canada, April 2020)

- **Volunteering goes virtual during the COVID-19 pandemic** (Bayshore Foundation, August 2020)

- **University of Toronto Graduate Diploma, Social Responsibility and Sustainability new cohort** (August 2020)

- **Partnerships for Change: COVID-19 Inspires New Approaches to Corporate-Community Partnerships** (Innovating Canada, National Post, September 2020)

- **Corporate Partnerships Conference** (October 2020)

- **Employment and Social Development Canada staff** (November 2020)

- **Recruiting and re-engaging volunteers during/post COVID-19** (BC Fairs, March 2021)

- **Volunteer Screening and Onboarding** (YZED Projects, Yukon Territory, March 2021)
Expanded Stakeholder Relations: Federal Government Departments

- **Employment and Social Development Canada** – collaborated with ESDC to celebrate National Volunteer Week
- **Public Safety Canada** – explored new models for screening volunteers working with vulnerable populations
- **Statistics Canada** – supported the General Social Survey on Giving, Volunteering, and Participating
- **Canada Revenue Agency** – participated on the Advisory Council of the Charitable Sector
National Volunteer Week

2020 Theme: It’s time to applaud this country’s volunteers

- We joined together with Canadians to celebrate and applaud the immense impact of Canada’s 13 million volunteers on our country, communities and lives.

- As a result of the pandemic, Volunteer Canada quickly adapted the campaign with revised creative materials, social media content, a colouring poster, window decorations and Zoom backgrounds.
National Volunteer Week 2021

- Theme: The Value of One, The Power of Many.
- We reflected on the awe-inspiring acts of kindness by millions of individuals and the magic that happens when we work together toward a common purpose.
- A timeless theme that paid homage to NVW 2001, during the International Year of Volunteers.
- Completely virtual format based on lessons learned from NVW 2020. Volunteer Canada asked Canadians to share what the theme meant to them and how #VolunteersBringChange in their communities.
● 167,685 impressions
● 2,368 subscribers

● 24 blogs
  ○ 15 written by Volunteer Canada staff
  ○ 9 written by guest bloggers

● Highlights
  ○ Social Distancing in the Social Sector: The Volunteering Lens of COVID-19
  ○ Keeping volunteers engaged while programs and services are suspended due to COVID-19
  ○ Reflections on the past six months and what the future holds
  ○ Looking 20 years back and 20 years forward
  ○ Non-profit boards and COVID-19
  ○ 20 ways to safely celebrate National Volunteer Week 2021
1.66 million Home Page visits

17 videos
4,218 views

@VolunteerCanada

Twitter: 1.5 %
LinkedIn: 38.8 %
Instagram: 53.7 %
Facebook: 5.2 %
Corporate-Community Engagement Activities: Group volunteer management services

The pandemic slowed corporate-community engagement activities. They picked up in the Fall, allowing Volunteer Canada to support companies and communities while testing innovative ways to work virtually.

Volunteer Canada curated community activities for 7 companies, creating 19 events that allowed 385 employees to support 15 community organizations.
“Volunteer Canada goes beyond being a partner and truly feels like an extension of our small but nimble team. They fully understood our goals for colleague engagement and managed our program from end-to-end in a way that surpassed expectations. I consider them an extremely effective partner in helping us navigate the ever-changing and complex corporate citizenship space and look forward to being able to work with them more in the future.”

Jessica Myers, Senior Manager, Public Affairs and Communications, Amex Canada

*Photo taken prior to COVID-19 pandemic*
“I have been a proud member of Volunteer Canada since I entered the field of Volunteer Management in 2014 and their website quickly became one of my favourite resources. Volunteer Canada supports people working in volunteer engagement in many ways, from webinars on current topics in the sector to National Volunteer week (NVW) marketing tools. During the Covid-19 pandemic, Volunteer Canada was quick to build on the lessons learned by compiling resources, hosting webinars and providing members the opportunity to ask questions relevant to their organizations, through our monthly calls. I like the fact that they are accessible to everyone, but they also provide member-only benefits.”

Annette Carter, Volunteer Services Manager, Canadian Museum of Immigration at Pier 21, Halifax, NS
"The last 16 months have been a roller coaster for us all. As members, we especially appreciated the monthly meetings that Volunteer Canada provided. In an ever-changing situation like COVID 19, having information available on the Volunteer Canada website and the monthly newsletters, as well as webinars and toolkits were all helpful in keeping our Volunteer Program informed."

Skye Walks, Volunteer Resources Coordinator, Union Gospel Mission, Vancouver, BC
Member Calls

10 monthly members-only calls to answer questions about volunteer engagement, share and discuss concerns and ideas and collaborate with organizations across Canada

“I’ve been a member of Volunteer Canada for 7 years and over the past year and a half, I’ve felt more connected with other Volunteer Coordinators due to the monthly member calls and webinars that Volunteer Canada has implemented throughout the COVID-19 pandemic. They gave members ample time to ask the important questions that affected our work. I love how I’m able to connect with other members on topics and gain knowledge of COVID-19 protocols from across Canada. I’ve created some lasting connections with people in similar positions that have been very helpful with sharing resources and guidance.”

Jordan Brennan, Volunteer Services & Assistant Events Coordinator, Museum London, London, ON
Individual Members

- Individuals can join Volunteer Canada in order to support our work and to stay up-to-date with issues and resources related to volunteer engagement. We did not have an active individual membership campaign in 2020-2021.

- The Hospital Auxiliary Association of Ontario (HAAO) closed their operations last year and transferred their remaining assets to Volunteer Canada and their remaining 100 members have been provided individual memberships and a Volunteering in Health Network is planned (delayed due to the pandemic).
Volunteer Centre Council

Provided leadership and expertise to the network of 150+ volunteer centres across the country.

- Representatives from volunteer centres and provincial associations of volunteer centres from every region of Canada
- Met 4 times by video conference

“Being part of the council is one of the highlights of my job - I’ve had the opportunity to make new friends, learn and grow in my work! The Council provides a space for us to reflect on what we’re hearing and learning from the network, and create relevant resources, supports and opportunities to elevate the profile of and advocate for the importance of volunteer centres across Canada.”

Daniela Seiferling, Membership & Engagement Senior Coordinator, Volunteer Alberta
Centreville Calls
Held 26 meetings with representatives from volunteer centres to discuss news, issues, challenges, ideas and resources, strengthening relationships between individual volunteer centres and regions.

“Centreville calls helped me stay connected to Volunteer Centres across Canada as we faced a challenging time. Through this networking I was able to laugh with new friends, obtain resources to help guide my volunteer centre, learn about challenges affecting other provinces and gain insight into challenges I was facing. The collective responses and information I received was regularly used to validate and identify potential opportunities when working with my Board of Directors. Working alone from home in an everchanging environment, I always knew I had support.”

Mirja Raita, Executive Director, Volunteer Markham
Examples of Centreville call topics:

- The role of volunteer centres in supporting informal volunteering and organic movements, including neighbourhood help groups
- Preventing social isolation in volunteers who are staying home during the pandemic
- Safety protocols for volunteer drivers and those involved in food delivery
- Holding virtual Annual General Meetings
- The impact and imperative of waiving fees for memberships and training programs
- The relationship between volunteer centres and local public health agencies in pandemic response

“The Centreville calls have been invaluable to Volunteer Ottawa during the pandemic. Not only have they been a source of information and inspiration they have been instrumental in ensuring that I have not felt alone in my efforts to address the myriad challenges we have had to face. The meetings have helped me form relationships with centres across the country, both professional and personal – one of the strongest positives to come from the pandemic. I will continue to rely on them long after COVID is gone.”

Marie Eveline, Executive Director, Volunteer Ottawa
Building Volunteer Canada’s Capacity

During the pandemic, Volunteer Canada was able to ensure our capacity to provide leadership and expertise on volunteer engagement by:

• Securing additional funding for our COVID-19 response activities
• Re-allocating project funding, with permission from funders, to our COVID-19 response
• Securing funding from Employment and Social Development Canada to co-host National Volunteer Week
• Securing a grant from Employment and Social Development Canada to undertake the Volunteer Factor and the Sustainable Development Goals
• Securing funding from the Waltons Trust – in memory of John and Susanne Graham – to explore intergenerational volunteering
• Receiving funds from the Canada Emergency Wage Subsidy Program
Our people
Board of Directors

- Jane Hennig, Chair
- Frank Séguin – Past Chair, Interim Treasurer *
- Lisa Mort-Putland, Vice Chair
- Kirk Muise, Treasurer
- Jonathan Wade, Secretary
- Sarah Chapman, CCEC *
- Michel Alexandre Cauchon, Member at Large
- Jackie Hunt, Member at Large
- Karen Link, Member at Large
- Don McRae, Member at Large
- Lawrence (Lawrie) Portigal, Member at Large
- Penelope Rowe, Member at Large
- Anna Tran, Member at Large

* Left or completed term in 2020-2021
Finance and Audit Committee
● Chair: John McBride
● In-coming Chair: Francis (Frank) Séguin
● Members: Jane Hennig, Kirk Muise, Jennifer Penney, Melanie Platt

Public Policy Committee
● Chair: Don McRae
● Members: Jane Hennig, Jonathan Wade, Sukhjit Ahluwalia

Volunteer Centre Council Co-Chairs
● Annette Vautour, Executive Director, Volunteer Centre of Southeastern New Brunswick Inc.
● Marie Eveline, Executive Director, Volunteer Ottawa
Corporate Community Engagement Council Co-Chairs

- Ryan Adams, Director, Corporate Citizenship, RBC **
- Sarah Chapman, Director, Corporate Responsibility, Deloitte *
- Rachel Dick, Community Relations Specialist, Coast Capital Savings
- Megan Marshall, Senior Community Programs Advisor, Cenovus Energy Inc. **

*Outgoing October 2020
** Incoming January 2021

Other Volunteers

- Tata Consultancy Services provided pro-bono services to review our website.
Inclusive Communities through Volunteering Project Working Group

- Fimba Tankoano, Todiba and Advisory Group Co-Chair
- Jeff Marshall, Canada Life and Advisory Group Co-Chair
- Colin Druhan, Pride at Work Canada
- Dalia Farra, Toronto Region Immigrant Employment Council
- Louise Lemyre, Université d’Ottawa
- Katherine Levasseur, Centre d’action bénévole de Sherbrooke
- Amanda Lush, Empower, the Disability Resource Centre in Newfoundland and Labrador
- Joanne Mason, Alberta Native Friendship Centres Association
- Jenny Okonkwo, Black Female Accountants Network
- Thanh Tazumi, The John Howard Society of North Island (BC)
- Brian Velasco, Réseau de l’action bénévole du Québec
- Mary-Catherine Williams, Volunteer Campbell River
Corporate Citizenship DEI Working Group


Volunteer Centre Council Advocacy Working Group

- Lead: Marie Eveline, Volunteer Ottawa
- Members: Carine Strong, Volunteer MBC, Daniela Seiferling, Volunteer Alberta, Joanne McKiernan, Volunteer Toronto

Volunteer Centre Council Truth & Reconciliation Working Group

- Lead: Mary Catherine Williams, Volunteer Campbell River
- Members: Annette Vautour, Volunteer Centre of Southeastern New Brunswick, Dianne Boston-Nyp, Volunteer Action Centre Waterloo Region, Natasha Wilson, PIN Network, Carol Tyler with PIN Network [Anishinaabekwe Nookomis N’dodem Ajijaak]
Our Staff

- Martha Aynalem, Chief Financial Officer
- Shobhitha Balasubramaniam, Social Policy Research (Summer Student)
- Karine Diedrich, Vice President, Public Engagement and Knowledge Mobilization *
- Elizabeth Dove, Director, Corporate Citizenship
- Naomi Halder, Membership Administration (Summer Student)
- Alyson Olsheski, Manager, Membership and Communications
- Deborah Pike, Director, Stakeholder Engagement and Knowledge Mobilization
- Neil Shamsuzzoha, Logistics Coordinator *
- Eric Shirley, Manager, Corporate Events and Projects *
- Paula Speevak, President and CEO
- Alison Stevens, Specialist, Volunteer Centres and Volunteer Engagement

* Left or completed term in 2020-2021
06 Financial statements
### SUMMARY STATEMENT OF FINANCIAL POSITION
AS AT MARCH 31, 2021

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<th>2021</th>
<th>2020</th>
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<tr>
<td><strong>ASSETS</strong></td>
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<tr>
<td>Total Current Assets</td>
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<td>Tangible capital assets</td>
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<td><strong>Total assets</strong></td>
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<td>722,344</td>
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<tr>
<td><strong>CURRENT LIABILITIES AND NET ASSETS</strong></td>
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<tr>
<td>Accounts payable and accrued liabilities</td>
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<td>Deferred revenue</td>
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<td>Deferred contributions</td>
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<td>Net assets</td>
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<td><strong>Total liabilities and net assets</strong></td>
<td>956,772</td>
<td>722,344</td>
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<td></td>
<td>2021</td>
<td>2020</td>
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<tr>
<td><strong>REVENUE</strong></td>
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<tr>
<td>Corporate</td>
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<td>Memberships and donations</td>
<td>346,788</td>
<td>291,943</td>
</tr>
<tr>
<td>Registration, sales and fees</td>
<td>268,186</td>
<td>451,776</td>
</tr>
<tr>
<td>and fees for services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Government</td>
<td>82,434</td>
<td>606,475</td>
</tr>
<tr>
<td>Other Sources</td>
<td>45,625</td>
<td></td>
</tr>
<tr>
<td>Government assistance</td>
<td></td>
<td>120,902</td>
</tr>
<tr>
<td><strong>Total revenue</strong></td>
<td>1,038,268</td>
<td>1,371,314</td>
</tr>
</tbody>
</table>

| **EXPENSES**                   |         |         |
| Core Programs and Services     | 690,410 | 1,050,369|
| Administration / Overhead      | 236,346 | 249,670 |
| Special events, tools and      | 42,050  | 14,506  |
| research                       |         |         |
| Fund development               | 46,918  | 17,595  |
| **Total expenses**             | 1,015,724| 1,332,140|

**EXCESS OF REVENUE OVER EXPENSES**

|                                |         |         |
|                                | 22,544  | 39,174  |

The summary financial statements are based on audited financial statements which are available upon request.