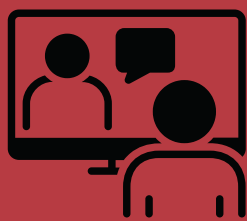


# VOLUNTEERING LENS OF COVID-19: FALL SURVEY RESULTS

## VIRTUAL VOLUNTEERING



Volunteer Canada, in collaboration with the Volunteer Management Professionals of Canada and spinktank, surveyed 408 organizations and 279 volunteers in October 2020 to understand the evolving impact of COVID-19 on volunteer engagement. This survey followed up on a spring survey conducted between May and June 2020.

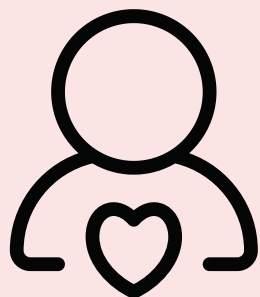


Virtual volunteering is done online, via computers, tablets, or smartphones, usually off-site from the non-profit organization being supported.

**56%** of organizations now offer some virtual volunteering roles.

**For roles adapted to virtual:** organizations anticipate almost **50%** reverting to in person when possible.

**For new virtual roles:** organizations anticipate **50%** will remain virtual and **30%** will move to in person roles.



**19%** of active volunteers volunteer remotely now

**37%** of volunteers are not able to volunteer in virtual roles\*

\*per organization

### BENEFITS OF VIRTUAL VOLUNTEERING FOR ORGANIZATIONS



**69%** report **increased flexibility** for volunteers and participants

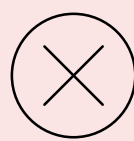


**58%** report **improved technology skills** for staff and volunteers

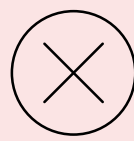


**41%** report it has brought **new volunteers** to the organizations

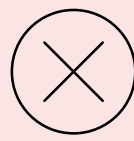
### LIMITATIONS OF VIRTUAL VOLUNTEERING FOR ORGANIZATIONS



**78%** indicate some programs/roles **not suitable** for virtual delivery



**65%** report **reduced volunteer to volunteer connections**



**64%** report '**online fatigue**'